

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 09th day of April'2025

C.G.No.288/2024-25/Annamayya Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. W. Vijaya Lakshmi	Member (Independent)

Between

Sri G.Aswini Kumar,
D.No.1-782, Gorantlapalli (V),
Yerradoddigaripalli, Pileru,
Annamayya -District.

Complainant

AND

1. Superintending Engineer/O/Annamayya
2. Dy.Executive Engineer/O/Kalikiri
3. Executive Engineer/O/Pileru

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

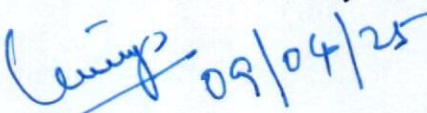
ORDER

01. The complainant filed the complaint during the Vidyut Adalat on 12.02.2025 at Kalikiri stating that he applied for Two Agricultural service connections in October, 2024, but the Respondents did not release the same.



02. The said complaint was registered as C.G.No.288/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they released the service connections.
03. Heard the respondents through video conferencing. The complainant remained absent. The respondents submit that on receiving the complaint, they released the service connections. The complainant also issued letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

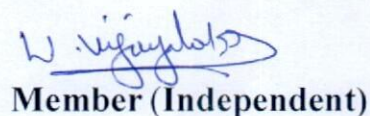
Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.

 09/04/25

CHAIRPERSON


Member (Finance)
09/04/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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09/04/25

